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To: The Members of the **External Partnerships Select Committee**
(Councillors: Vivienne Chapman (Chairman), Morgan Rise (Vice Chairman), Dan Adams, Richard Brooks, Sarah Jane Croke, Paul Deach, Tim FitzGerald, Mark Gordon, Josephine Hawkins, David Lewis, Emma-Jane McGrath, Pat Tedder and Helen Whitcroft)

In accordance with the Substitute Protocol at Part 4 of the Constitution, Members who are unable to attend this meeting should give their apologies and arrange for one of the appointed substitutes, as listed below, to attend. Members should also inform their group leader of the arrangements made.

Substitutes: Councillors Graham Alleway, Rodney Bates, Cliff Betton, Edward Hawkins, Charlotte Morley, Darryl Ratiram, Graham Tapper, Valerie White and Kristian Wrenn

Dear Councillor,

A meeting of the **External Partnerships Select Committee** will be held at Council Chamber, Surrey Heath House, Knoll Road, Camberley, GU15 3HD on **Tuesday, 1 March 2022 at 7.15 pm**. The agenda will be set out as below.

Please note that this meeting will be recorded.

Yours sincerely

Damian Roberts

Chief Executive

AGENDA

	Pages
1 Apologies for Absence	
2 Minutes of the Previous Meeting	3 - 8
To confirm and sign the minutes of the meeting held on 30 November 2021	
3 Chairman's Announcements and Welcome to Guests	
4 Declarations of Interest	

Members are invited to declare any disclosable pecuniary interests and non-pecuniary interests they may have with respect to matters which are to be considered at this meeting. Members who consider they may have an interest are invited to consult the Monitoring Officer or the Democratic Services Officer prior to the meeting.

5 Accent Housing

To receive a presentation Accent Housing representatives.

6	Citizens Advice Surrey Heath	9 - 14
7	The Hope Hub Report	15 - 18
8	Camberley Street Angels	19 - 30
9	Committee Work Programme	31 - 32

Minutes of a Meeting of the External Partnerships Select Committee held at Council Chamber, Surrey Heath House, Knoll Road, Camberley, GU15 3HD on 30 November 2021

+ Cllr Vivienne Chapman (Chairman)

+ Cllr Morgan Rise (Vice Chairman)

- | | |
|--------------------------|--------------------------|
| - Cllr Dan Adams | + Cllr Josephine Hawkins |
| - Cllr Richard Brooks | + Cllr David Lewis |
| +* Cllr Sarah Jane Croke | + Cllr Emma-Jane McGrath |
| - Cllr Paul Deach | + Cllr Pat Tedder |
| +* Cllr Tim FitzGerald | +* Cllr Helen Whitcroft |
| - Cllr Mark Gordon | |

+ Present

- Apologies for absence presented

*Present Virtually (and could not vote on resolutions).

Substitutes: Cllr Darryl Ratiram (In place of Cllr Paul Deach)

Members in Attendance: Cllr Rodney Bates and Cllr Sashi Mylvaganam

Officers Present: Jayne Boitout and Louise Livingston

12/EP Minutes of Last Meeting

The minutes of the meeting held on 7 September 2021 were confirmed and signed by the Chairman.

13/EP Accent Housing Update

The Committee received a written update from Accent Housing in respect of the performance of its maintenance service.

RESOLVED that the written update be noted.

14/EP Voluntary Support North Surrey (VSNS)

The Committee received a presentation from Helen Fray, Chairman, and Solette Sheppardson, Chief Executive Officer, of Voluntary Support North Surrey in respect of its recent work.

Voluntary Support North Surrey (VSNS) was an independent charity supporting approximately 1,500 third sector organisations within the Boroughs and Districts of Spelthorne, Runnymede and Surrey Heath and thereby served the needs of circa 300,000 Surrey residents. VSNS supported the third sector in fulfilling its statutory obligations; in building capacity, through helping fill unmet need for volunteers; providing support in respect of communications and engagement and providing training for charitable organisations; and aimed to provide support and be a

beacon as to how a charitable organisation should be run. More recently VSNS took a more active role in directly providing service provision in relation to the Covid-19 vaccination volunteer programme. It was noted that whether the organisation wanted to extend itself in respect of direct service provision was the subject of a current internal discussion within VSNS.

VSNS' business plan for 2021/2023 laid out 4 priorities for the organisation moving forward:

1. Supporting provision in respect of health (with an emphasis on mental health).
2. The development of diversity and inclusion within the organisation. It was acknowledged that there was a need for volunteers and VSNS clients to feel represented by the makeup of the organisation. As a result, initiatives were being undertaken to attract younger trustees from a more diverse range of backgrounds.
3. Future-proofing following the pandemic- It was acknowledged that during the pandemic that a large amount of volunteers had volunteered for the very first time and that it was important for VSNS to understand their motivations and circumstances before they could encourage them into new volunteer roles post-pandemic.
1. Communication for Impact – It was acknowledged whilst VSNS provided a united voice for the third sector, the organisation had struggled to communicate and be visible as the force behind the large group of volunteers.

VSNS received Surrey Heath specific funding from Frimley Park CCG, Surrey Heath Borough Council and Surrey County Council. The Borough Council provided £30,000 in core funding to the organisation and an additional £10,000 specifically in respect of the Time2Talk befriending service. As per normal, over the past year VSNS had successfully provided services to increase the capacity and capabilities of the services provided by the third sector including advice and training on application writing, social media content, fundraising, youth engagement and governance and board matters. In addition to this VSNS had provided greater direct provision, than had previously done so, in respect of health. The organisation had placed 360 volunteers at Lakeside vaccination centre between January and April and from April onwards had been a driving force behind the Covid-Champions programme and had organised provision of Personal Protective Equipment and Oximeters. Also in respect of health, VSNS had continued to run its Mental Health Forum, which aimed to promote joined-up working within the third sector in respect of good mental health provision, and provided support to build the capacity of organisations which received referrals from social prescribing. It was also noted that VSNS continued to work in conjunction with Surrey Heath Age Concern in order to run the Time to Talk befriending service.

VSNS felt that there were opportunities to work with the Council to improve its private sector engagement and provide a more coordinated approach to recruiting corporate sector volunteers. It was felt that there were also potential to work in even stronger partnership with Surrey Heath Age Concern. In addition it was noted that VSNS were in conversations with the Council in respect of the potential to create a volunteering hub in Camberley Town Centre.

Resulting from Members' questions and comments the following points were noted:

- Voluntary Support North Surrey had received recognition from the Deputy Lord Lieutenant of Surrey in respect of its excellent organisation of volunteers at the Lakeside Vaccination Centre.
- At Lakeside vaccination Centre 17 lead volunteers led and organised the rest of the volunteer workforce. The structure and makeup of the volunteering programme was being used as a blueprint for the coordination of volunteers throughout the rest of the country.
- Councillors saw the move by the organisation to be more representative, diverse and inclusive as a positive.
- There was a trend that Black, Asian and minority ethnic (BAME) potential volunteers had a lower take-up rate when offered volunteering placements in comparison to their non-BAME counterparts. Further work had to be undertaken to understand the cause of this and it was considered by Members whether there was value to VSNS reaching out to local minority groups in order to try to engage greater numbers of the BAME community in volunteering.
- Following the recent height of the pandemic, the Duke of Edinburgh scheme was starting to resume in schools, and there was potential for VSNS to help local charities harness these potential volunteers. Previously VSNS did not have enough placements to meet the demand of Duke of Edinburgh scheme participants. However since then, VSNS has widened the breadth and volume of Duke of Edinburgh scheme placements which it has available.

The Committee thanked Helen and Solette for their time and informative presentation.

15/EP Camberley Judo Club

The Committee received a presentation from Carly Dixon, Secretary and Children's Coach, and Luke Preston, Head Coach, of Camberley Judo Club.

Camberley Judo Club was a registered charity, based on the Old Dean and was a unique club which had programmes aimed at children through to seniors and elite athletes competing at international level. Since the summer of 2021 Camberley Judo Club had doubled its participation numbers for children's Judo; providing 11 classes per week for those aged 3-18 years old. Furthermore approximately 100 students benefited from Judo classes as part of a programme that the Judo Club delivered to primary schools across the borough. In contrast Camberley Judo Club also had a full time high performance elite judo training centre on-site which had produced Commonwealth Games champions, olympic medalists; and 14 Team Great Britain and Northern Ireland olympians since the club was founded.

In the past the Judo Club had received funding from the Council in order to build the on-site conditioning gym which the club match funded, via the Councils Community Fund Grant Scheme. During lockdown funds were received from Sport England and Surrey County Council Members' Community Allocation.

Recently the Judo Club had participated in the running of the Holiday, Activity and Food (HAF), school holiday camps through Active Surrey. The Club had also provided Judo lessons as part of the Community Sports Referral Pathway for Young Offenders programme and had previously provided free judo lessons to local children on the Old Dean during half term holidays.

Looking to the future, the club was aspiring to improve its current facilities, with a view to one day finding funding for a new facility. The Club was also looking to grow its membership and the first training centre to receive judo accreditation ahead of the upcoming Commonwealth games to be held in Birmingham.

Resulting from Members' questions and comments the following points were noted:

- Members felt that it couldn't be underestimated as to the confidence and the boost to wellbeing that the club's judo programme gave to the participating children.
- Due to the Judo club's outreach activities and work to promote an active lifestyle amongst kids, it would most probably be successful in a grant application to the recently established Community Foundation for Surrey grant scheme. Furthermore it was felt there was a natural synergy between the Council and the club due to the recent establishment of the Council's Obesity Strategy.
- There were a lot of schools within Surrey Heath which were already clients of Judo businesses; and as a result Camberley Judo Club had to also branch out to outside of the borough to conduct classes in schools.

It was echoed throughout the Committee that if the club had a specific project forthcoming, it would welcome a Community Fund Grant application from the Judo Club. The Committee thanked Carly and Luke for their excellent presentation and for attending.

16/EP Camberley Cricket Club

The Committee received a presentation from Keith Halsey, Chairman, in respect of the work of Camberley Cricket Club.

Camberley Cricket Club was a club based on Upper Verran Road and catered for every gender, all ages and to all abilities. Furthermore the Cricket Club also aimed to provide an excellent facility for local community residents to hire for their clubs, societies, special occasions and celebrations. Whilst the club was not a charity it always ploughed back any surplus into improving the club's infrastructure or benefits for the club's membership.

The club had achieved England and Wales Cricket Board (ECB) Clubmark accreditation which was a mark of a sustainable, well run club, which also provided a safe and rewarding place for young people to play cricket. The accreditation required the club to continually analyse its provision as to remain compliant, with particular attention paid to safeguarding standards.

Since 2018, junior membership had grown by 31% from 185 to 243 and a major expansion of the club's senior offering including a women's team. Since 2018 the club had also acquired new state of the art outdoor coaching facility; and had continued to provide excellent community use facilities for local clubs and societies; and for weekend celebrations which was a major source of income and had amounted to over 70 bookings per annum.

Looking to the future, Camberley Cricket Club faced numerous opportunities and challenges which needed to be overcome. Whilst the club had the benefit of a loyal membership, good facilities and an experienced Committee, it was anticipated that a significant number of Committee Members and key personnel would be looking to take a step-back in a number of years' time. This included the longstanding groundsman who owned the equipment that the club used.

In addition it was noted that despite the growth in womens' cricket and the club, there hadn't yet been established a good pathway between girls cricket and the womens' team. In addition, Camberley Cricket Club lacked an established school catchment, which existed for many rival clubs in South London.

Arising from Members' questions and comments the following points were noted:

- Whilst Membership enquiries had rocketed and enquiries in respect of use of the club house had doubled during the course of the pandemic, many previous users of the club's facilities such as local bridge clubs, had not returned as regular hirers.
- Camberley Cricket Club was able to apply to the relevant council grant schemes for projects, where the criteria was met, this could include: the Community Fund Grant Scheme, the Borough Council Ward Councillor Grant Scheme and the Surrey County Council Members' allocation scheme.
- The Cricket Club had potential to further engage with its local ward members.
- Under the ECB's 'Chance to Shine', programme, Camberley Cricket Club sent their coaches into local schools, such as St Augustines, Frimley Green and Crawley Ridge schools, to run cricket programmes at no cost to the club.
- With advances to technology and ways to communicate, as well as new areas for overseeing such as ECB Clubmarking, safeguarding and policy, volunteer roles on the Cricket Club boards such as Chairmanship had become far more technical and intensive.
- It was felt that Camberley Cricket Club could act as a vehicle to help the Council and other public bodies to engage with hard to reach ethnic minority communities. It was noted that BAME Cricket club members would often be thought of as respectable, well-informed members of their communities, and could offer a route to disseminate information on topics such as healthcare, COVID-19 vaccines and taxi licensing.

The Committee thanked Keith Halsey for his informative presentation and wished the club good luck for next year's season.

17/EP Surrey Heath Lottery

The Committee received a presentation from Jayne Boitout, Community Development Officer, which updated on the Surrey Heath Lottery.

The Surrey Heath Lottery had been running since 2019 and empowered local charitable good causes to fundraise whilst also giving their supporters the opportunity to win up to £25,000. Over 65 local good causes had been part of the scheme and received a monthly income as a result. More than 400 people played the lottery every week and 60p of every £1 spent went to local good causes. Within its first 24 months, more than £40,000 had been raised for local good causes via the lottery.

During December 2020, a total of almost £8,000 was awarded to the 8 successful applicants of the first round of funding from the Annual Lottery Grant Scheme. Applications for the fund took the form of a simple online form and eligible local groups did not have to be registered as a local good cause in regards to the lottery.

Arising from the debate it was reiterated that Councillors were in a positive position to promote the Lottery and the Annual Lottery Grant Scheme to constituents and local good causes alike. In addition it was agreed that it would be useful for some text or some social media collateral to be created in order for Members to share to their various networks.

The Committee thanked Jayne for the informative update.

18/EP Committee Work Programme

The Committee considered its work programme for the remainder of the municipal year and for upcoming 2022/23 municipal year.

It was agreed that Camberley Street Angels would be considered for addition to the Committee's work programme for the next municipal year.

RESOLVED that the Committee Work Programme be noted.

Chairman

Surrey Heath Borough Council
External Partnerships Select Committee
1 March 2022

Citizens Advice Surrey Heath (CASH)

Strategic Director/Head of Service: Louise Livingston- Head of Human Resources, Performance & Communications
Report Author: Jayne Boitout, Community Development Officer

Purpose

To receive a presentation from Kate Sawdy, Chief Executive Officer at Citizens Advice Surrey Heath (CASH).

Recommendation

The Committee is asked to consider the presentation in relation to Surrey Heath and any future steps which Members would wish to recommend to the Executive and/or Council.

1. Background and Supporting Information

- 1.1 Prior to the Covid pandemic, Citizens Advice Surrey Heath (CASH) were open for face to face appointments system from 10am-4pm, Monday –Thursday and via a existing partnership arrangement with Citizens Advice Woking diverts all phone calls from the bureau on a Friday from 9-5.
- 1.2 The Council and Citizens Advice work well together and since the pandemic have successfully working on a number of projects many of which are delivered via the Community Support Working Group where Citizens Advice are a pivotal member: an example includes: the Hardship fund.
- 1.3 In November 2021 the Council through Citizens Advice Surrey Heath have delivered the Household Support Grant which will remain open to receive applications until the close of business on the 31st March. This is designed to help families meet the rising costs of energy and food. To the 17th February over 1,000 grants have been awarded at a cost of £77,000 and a further £44,000 is to be allocated for 2nd applications to qualifying families, plus new applications continue to be invited, this Central Government initiative has seen Surrey Heath receive just under £200,000 to help support those locally most in need.

- 1.4 CASH is one of the three ring fenced organisations that receives funding from the Council revenue grant scheme which awarded £80,000 for the year starting 1st April 2022, and then continue until the 31st March 2024, which is provided subject to a service level agreement. Please see attached agreement for the year ending 31st March 2021, as annex 1.

Background Papers

Monitoring Report Q3 21/22

Citizens Advice Surrey Heath Report 2021-22 Q3

Core Client contacts	Q1	Q2	Q3	Q4	TOTAL
Total core client contacts	1812	1756	1615*		
Average daily contacts (Target =30)	36	33	30 (44 inc. HSF)		
<ul style="list-style-type: none"> This figure does not include contacts re the Household Support Fund which generated an additional 736 contacts. 					
Hardship Fund - £10,000	No. of awards this quarter	Amount this quarter	Cumulative number of awards to date	Cumulative amount awarded	
Bagshot	1	4.99	2	£49.99	
Frimley	0	0	2	£90.00	
Old Dean	1	40	8	£316.50	
Frimley Green	2	113	3	£123.00	
Town	3	100	11	£380.50	
West End	0	0	3	£70.00	
St Michaels	2	110	6	£230.00	
Watchetts	1	40	3	£115.00	
Heatherside	0	0	2	£60.00	
Chobham	0	0	1	£16.50	
Parkside	0	0	1	£100.00	
Windlesham	1	40	1	£40.00	
Mytchett	1	50	1	£50.00	
TOTAL AWARDS	12	£497.99	44	£1641.49	
Amount remaining at end of Qtr3				£8358.51	

The following is a breakdown of activities offered to residents and funded outside of our core funding, but which nevertheless contributes to supporting our key staff/overheads.

Projects 2021-22	Q1	Q2	Q3	Q4	TOTAL
Healthwatch Surrey experiences*	20	17	20		
Help to Claim (UC initial claims)	35	60	66		
Money Advice/MaPS debt advice Clients supported	42	38	38		
Social Prescribing: Clients supported	66	78	109		
Independent Living clients	24	34	24		
Home visits/outreach	27	29	42		
Financial Gain/ Income maximisation**	£106,165	£56,262	£166,063		

Debts written off or rescheduled**		£42,255	£96,245		
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*Experiences are being captured as client stores this year and are being counted differently. Our target is 60 stories for the year. **These are minimum figures based on the feedback we have received from clients for Money Advice and ILA

Emergency Support	Q1	Q2	Q3	Q4	EoY
Foodbanks					
Referrals	31	47	70		
No. in household	70	93	140		

Disability Forms assisted with	Q1	Q2	Q3	Q4	TOTAL
New forms	44	62	82		
Mandatory Reconsiderations/Appeals	7	8	14		
TOTAL	51	70	96		

How we help our clients:

The Problem	What we did	The result
<p>Claire had been living in a private rented flat above a shop since September 2018. Her water bills had recently leapt from £200 to £500 for six months and she was struggling to find the extra amount. She had discovered that the shop below her flat had the switch to her water in it and was able to turn the water on and off. She was due to move out of the property and was concerned about the bill. She had tried to speak to her water company but they were not helpful.</p>	<p>Claire had never read her water meter so we helped her locate it and send a screenshot and last bill to her water company. We suggested she check for leaks and we contacted her water company to get them to come out and check if the meter was working properly or if there was a possible crossed supply with the shop below. The water company discovered that the water supply was incorrectly shared with the shop downstairs so couldn't be metered.</p>	<p>Claire was given a £2,000 refund and the water company said they would contact the landlord on her behalf to resolve the water issue. Claire was greatly relieved both to have the refund and the problem resolved.</p>
<p>Ria and Mani were in financial trouble and struggling to make ends meet. English wasn't their first language and they had a disabled son to support</p>	<p>We helped them apply for a Discretionary Housing Payment for rent and Council Tax arrears and also successfully applied for a grant for Support for Vulnerable Renters after contacting their landlord and the Council. We also contacted the son's school and got information to help them to apply for Disability Living Allowance for their son and explained the latest changes to their Universal Credit payments</p>	<p>Ria and Mani had their rent arrears of £3,000 paid off as a result and the family are no longer at risk of eviction.</p>
<p>Marie had asked for help in completing the form for Attendance Allowance for her husband who had recently been diagnosed with</p>	<p>We helped Marie to complete the application form and during discussions, told her about the Camberley Care volunteer drivers</p>	<p>Marie's husband was awarded the higher rate of AA and they got in touch with the Parkinsons society for additional support.</p>

<p>Parkinsons. They were confused about what the diagnosis would mean and he had given up driving so they were having to get buses for medical appointments</p>	<p>scheme and the Parkinsons Support group. We also offered to help organise a telephone call with their GP and put them in touch with SHBC handyman service to help them make adaptations to their home to cope with Marie's husband's condition.</p>	<p>They also used Camberley Care to get to their next hospital appointment and found this much less stressful than taking the bus. altogether they felt less anxious and better able to cope with the diagnosis.</p>
<p>Carrie was a single mum with three children on Universal Credit. She was struggling financially and had run up some significant debt on her credit cards as well as having taken out a couple of loans that she couldn't now repay</p>	<p>We helped Carrie to draw up a realistic budget and looked at ways she could maximise her income and reduce her expenditure. However, a Debt Relief Order was identified as the most suitable option so we confirmed her eligibility and helped her prepare the necessary paperwork.</p>	<p>Carrie's debts were written off so she was better able to manage her day to day living costs and her budget.</p>

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Surrey Heath Borough Council
External Partnerships Select Committee
1 March 2022

The Hope Hub

Strategic Director/Head of Service: Louise Livingston- Head of Human Resources, Performance & Communications

Report Author: Jayne Boitout, Community Development Officer

Purpose

To receive an update presentation from Mags Mercer Chief Executive, The Hope Hub.

Recommendation

The Committee is asked to consider the presentation in relation to Surrey Heath and any future steps which Members would wish to recommend to the Executive and/or Council.

1. Background and Supporting Information

- 1.1 The Hope Hub have provided services to local residents who are homeless or at the risk of or in poverty, and support through the need food parcels breakfast/refreshments/lunch, and emergency items such as toiletries, and clothes, plus shower and laundry facilities. In 2018, they relocated to the porta cabin behind the library in Knoll Road.
- 1.2 In September 2021, the Hope Hub supported 75 Surrey Heath clients and 19 non-SHBC clients.
- 1.3 The Hope Hub has 10 members of staff, with costs annual costs estimated at £230,000, and unrestricted reserves of £90,000 on 31st March 2021.
- 1.4 The Hope Hub has been supported by the council since it became operational in 2018. Since April 2021 a revenue grant was agreed at £31,500 with the additional funds of £8,500 being contributed by SHBC Housing Support this was to support the frontline work via their service pathway which will support the frontline day services work of case workers. This funding is outside of the scope for the newly introduced Emergency Accommodation Service that was opened in January 2022.

- 1.5 The Hope Hub is not a ring-fenced organisation, and the revenue grant funding is confirmed at the previous level of £31,500 for the year starting 1st April 2022.

Background Papers

Monitoring Report Q3 21/22

Funds Received:	Q1	Q2	Q3	Q4	Total Funds Received YTD £
	7875	7875	7875		23625

THH e-News Spring 2021 : Summarized outcomes of FY20-21.

THH-e-News Summer 2021 : General update & workshops ongoing

April, May & June 2021 : Ran Digital Lifeline, Affordable Cookery and Living Well Workshops

July-Dec 2021: Ran a range of Digital Training courses, Affordable Cookery & Living Well Workshops. THHe-News Winter 2021-22

Dec 2021: All known rough sleepers placed in emergency accommodation over full festive break.

THH continue to issue circa 30+ food parcels every week.

Key: Clients are now Service Users (SU's)

FY21-22	SERVICES ACCESSED		1:1's	OR	Vsts
Apr	1220		799	48	127
May	864		495	40	125
June	598		293	50	107
Q1 Total	2682		1587	144	359
July	738		327	54	113
Aug	686		405	53	87
Sept	853		598	61	72
Q2 Total	2277		1330	168	272
Oct	783		497	37	58
Nov	1102		618	67	77
Dec	815		493	57	59
Q3 Total	2700		1608	161	194
Jan					
Feb					
Mar					
Q4 Total	0		0		
Q1-Q4 Total	7659		4525	473	825

Hot meals/refreshments given Apr-June 2021	424
Hot meals/refreshments given July-Sept 2021	379
Hot meals/refreshments given Oct-Dec 2021	407

FY21-22	Q1 : FY21-22				SHBC	Non SHBC
Month	Male	Female	TG	New	Totals	TOTAL
Apr	46	24	0	9 5M 4F	70	57
May	46	23	0	6 5M 1F	69	56
June	48	24	0	8 5M 3F	72	63
				16 11M 5F		
Total SU's Q1:	100	M: 69	F: 31			81

FY21-22	Q2: FY21-22				SHBC	Non SHBC
Month	Male	Female	TG	New	Totals	TOTAL
July	58	29	0	15 9M 6F	87	73
Aug	49	27	0	14 10M 4F	76	64
Sept	60	34	0	12 5M 7F	94	75
						104
Total SU's Q2:	127	M: 82	F: 45			23

FY21-22	Q3: FY21-22				SHBC	Non SHBC
Month	Male	Female	TG	New	Totals	TOTAL
Oct	62	36	1	9 4M 5F		79
Nov	59	38	1	11 5M 6F		80
Dec	52	33	1	4 2M 2F		66
						106
Total SU's Q3:	132	M:83	F:48	TG:1		26

FY21-22	Q4: FY21-22				SHBC	Non SHBC
Month	Male	Female	TG	New	Totals	TOTAL
Jan						0
Feb						0
Mar						0
						0
Total SU's						0
Total YTD (Q1,Q2&Q3):	200	M: 127	F: 72	TG:1		
Of Which BAME	29	M:20	F:9			

FY21-22 Outcomes Extract

	Housed	Re-Connect	Spt'd	Temp	Perm	NFA/SS	NFA	Deceased	Case Work / Intervention / Tng / Employment					
									1:1 Support	Wellbeing	Tng	CV Spt	Emplmt	No/Lnrs
Apr	6	0	2	0	4	19	0	799	53	46	16	5	10	Digital Lifeline
May	5	0	0	2	3	17	0	495	62	12	7	2	5	Aff Cookery
June	4	3	1	0	0	17	1	293	58	25	7	1	5	Aff Cookery
Q1	15	3	3	2	7	24	1	1587	173	83	30	8	20	
July	3	0	0	3	0	21	0	327	56	22	0	2	7	Aff Cookery
Aug	3	0	2	1	0	22	0	405	32	17	15	1	5	Aff Cookery
Sept	4	0	1	3	0	27	0	598	46	18	9	1	8	Aff Cookery
Q2	10	0	3	7	0	33	0	1330	134	57	24	4	20	
Oct	4	0	1	1	2	25	1	497	50	7	12	4	8	
Nov	13	0	3	5	5	17	0	618	67	26	26	1	7	
Dec	9	1	3	2	3	14	0	493	65	10	31	1	3	
Q3	26	1	7	8	10	23	1	1608	182	43	69	6	18	
Jan														
Feb														
Mar														
Q4	0	0	0	0	0	0	0	0	0	0	0	0	0	
Q1-Q4 Total	4525	489	183	123	18	58								

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Surrey Heath Borough Council
External Partnerships Select Committee
1 March 2022

Camberley Street Angels

Strategic Director/Head of Service: Louise Livingston- Head of Human Resources, Performance & Communications
Report Author: Jayne Boitout, Community Development Officer

Purpose

To receive an update presentation from Mike Thomason.

Recommendation

The Committee is asked to consider the presentation in relation to Surrey Heath and any future steps which Members would wish to recommend to the Executive and/or Council.

1. Background and Supporting Information

- 1.1 Camberley Street Angels were introduced a number of years ago in Camberley town centre. The project is managed within the remit of Churches Together in Camberley, a local registered charity, all are over 18, DBS checked, interviewed and trained.
- 1.2 The concept is based around volunteers who believe that people deserve care and love in their time of need. Those needs could be as a result of homelessness, intoxication, drug abuse, assault or any other issue which has caused personal distress or the potential for physical harm.
- 1.3 The volunteers will help people whoever they are and whatever their situation, for example by listening, caring, offering practical help or by referring people to other (specialist) agencies who can help them. The service can make a really positive impact on crime and antisocial behaviour in town centres (particularly in the vicinity of bars and clubs) by providing a calming presence on the streets late at night.
- 1.4 The co-ordinator is responsible for the recruitment (and checking), training, deployment and support for volunteer Street Angels. The co-ordinator works in collaboration with the Police and emergency services, the Borough Council,

Town Centre Management, Door Staff, Pub Watch and other agencies in Camberley.

- 1.5 Mike Thomason will update members on Camberley Street Angel service post pandemic.

Background Papers

Churches Together Charity Information

CHURCHES TOGETHER IN CAMBERLEY



Charity reporting is up to date (32 days late)

Charity number: 1154152

Charity overview

Activities - how the charity spends its money

Building Better Relationships in & around Camberley, by engaging those within & outside our Christian community. Partnering with local agencies such as the Police & helping to reduce crime, through our Street Angel Project . Assisting Church community projects such as BESOM, SVP, The Hope Hub, Connect Counselling & Frontline who are helping those in whatever issues or needs they have.

Income and expenditure

Data for financial year ending 31 December 2020

Total income: £265

Total expenditure: £1,719

People



8 Trustee(s)

8 Volunteer(s)

Employees with total benefits over £60,000

No employees have total benefits over £60k for this charity

Fundraising

This charity does not raise funds from the public

Trading

This charity does not have any

Trustee payments

No trustees receive any remuneration, payments or

trading
subsidiaries.

benefits from the
charity.

What, who, how, where

What the charity does:	The Advancement Of Health Or Saving Of Lives The Prevention Or Relief Of Poverty Religious Activities Economic/community Development/employment
Who the charity helps:	Children/young People Elderly/old People People With Disabilities Other Charities Or Voluntary Bodies The General Public/mankind
How the charity helps:	Provides Human Resources Provides Services Sponsors Or Undertakes Research Acts As An Umbrella Or Resource Body
Where the charity operates:	Surrey

Governance

Registration history:	09 October 2013: CIO registration
Organisation type:	CIO
Other names:	CTC (Working name)
Gift aid:	Recognised by HMRC for gift aid
Other regulators:	No information available
Policies:	Safeguarding vulnerable beneficiaries
Land and property:	This charity does not own and/or lease land or property

Trustees

Trustees are the people responsible for controlling the work, management and administration of the charity on behalf of its beneficiaries. Generally trustees are treasurer, chair, board member etc. The trustees are responsible for keeping this list up to date and can do this by updating their details as they happen through the [online service](#)

8 Trustee(s)

Name	Role	Date of appointment	Other trusteeships	Reporting status of other trusteeships
Rev Andrew John Knowles	Trustee	17 September 2013	THE PAROCHIAL CHURCH COUNCIL OF THE ECCLESIASTICAL PARISH OF CAMBERLEY ST MARY	Received: On time
Rev Phillipa Ford	Trustee	18 February 2021	None on record	
Rev RICHARD JAMES LANE	Trustee	11 September 2014	THREE COUNTIES BAPTIST CHURCH	Received: On time
Rev'd Tom Darwent	Trustee	17 March 2016	THE PAROCHIAL CHURCH COUNCIL OF THE ECCLESIASTICAL PARISH OF ST PAULS, CAMBERLEY	Received: On time
REVD LARRY BAIN	Trustee	17 September 2013	None on record	
Rev Christopher Richardson	Trustee	01 September 2020	None on record	
Rev Paul Turner	Trustee	07 December 2017	None on record	
Rev Michael Paul Thomason	Trustee	20 September 2017	HIGH CROSS CHURCH CAMBERLEY	Received: On time

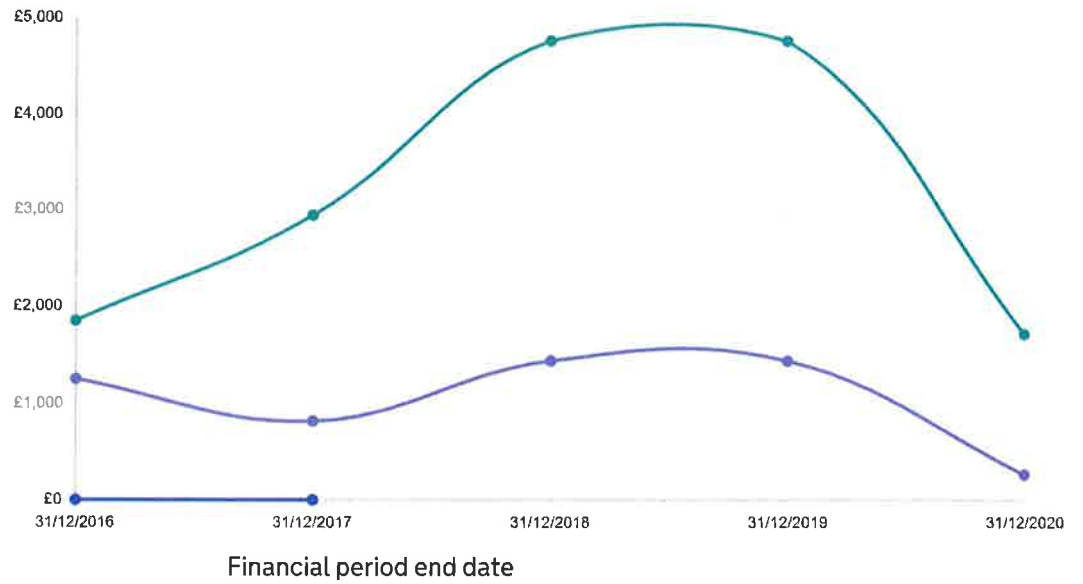
[THE ENGLISH
COMMITTEE IN
AID OF FUNDS
FOR THE
WALDENSIAN
CHURCH
MISSIONS](#)

Received: On
time

[CONNECT
COUNSELLING
SERVICE](#)

Received: On
time

Financial history



	Income / Expenditure	31/12/2016	31/12/2017	31/12/2018	31/12/2019	31/12/2020
<input checked="" type="checkbox"/>	Total gross income	£1.25k	£817	£1.44k	£1.44k	£265
<input checked="" type="checkbox"/>	Total expenditure	£1.86k	£2.95k	£4.77k	£4.77k	£1.72k
<input checked="" type="checkbox"/>	Income from government contracts	£0	£0	N/A	N/A	N/A
<input checked="" type="checkbox"/>	Income from government grants	£0	£0	N/A	N/A	N/A

Accounts and annual returns

This table shows the charity's record of submitting annual returns, accounts and trustees' annual report (TAR) for the last five financial periods.

Title	Reporting year	Date received	Received	Download
Annual return	31 December 2020	02 December 2021	32 days late	
Accounts and TAR	31 December 2020	02 December 2021	32 days late	Download
Annual return	31 December 2019	16 June 2020	On time	
Accounts and TAR	31 December 2019	16 June 2020	On time	Download
Annual return	31 December 2018	03 October 2019	On time	
Accounts and TAR	31 December 2018	03 October 2019	On time	Download
Annual return	31 December 2017	04 October 2018	On time	
Accounts and TAR	31 December 2017	04 October 2018	On time	Download
Annual return	31 December 2016	21 September 2017	On time	
Accounts and TAR	31 December 2016 (These accounts have been qualified)	21 September 2017	On time	Download

Governing document

Details of the type of governing document the charity has and when it was established.
It is not the full text of the charity's governing document.

CIO - Foundation Registered 09 Oct 2013

Charitable objects

(1) TO ADVANCE THE CHRISTIAN RELIGION IN CAMBERLEY AND ITS IMMEDIATE SURROUNDINGS FOR THE BENEFIT OF THE PUBLIC INCLUDING, BUT NOT EXCLUSIVELY, THROUGH PRAYER EVENTS, PUBLIC CELEBRATION OF RELIGIOUS FESTIVALS, PRODUCING AND/OR DISTRIBUTING MESSAGES OR LITERATURE ON CHRISTIANITY TO ENLIGHTEN OTHERS ABOUT THE CHRISTIAN FAITH. (2) TO PROMOTE THE PHYSICAL, MENTAL AND SPIRITUAL WELLBEING OF THE PEOPLE WHO LIVE IN, WORK IN OR VISIT CAMBERLEY AND ITS IMMEDIATE SURROUNDINGS, INCLUDING, BUT NOT EXCLUSIVELY, BY BUILDING BETTER RELATIONSHIPS BETWEEN CHURCHES AND OTHER ORGANISATIONS IN CAMBERLEY AND THROUGH THE PROVISION OF PASTORAL CARE AND SUPPORT INCLUDING THE FORMATION OF A STREET ANGELS PROGRAMME, FOR THE BENEFIT OF THE PUBLIC. (3) TO SUPPORT, CARE AND TREAT PERSONS IN NEED WHO ARE HOMELESS OR SUFFERING FROM THE EFFECTS OF POVERTY, SICKNESS, DISABILITY, OLD AGE, ALCOHOLISM, DRUG ADDICTION, OFFENDING BEHAVIOUR, OR ANY OTHER MENTAL OR PHYSICAL INFIRMITY, AS AN EXPRESSION OF CHRISTIAN FAITH.

Area of benefit

The area the charity can operate in, as set out in its governing document.

IN CAMBERLEY AND ITS IMMEDIATE SURROUNDINGS

Contact information

Address: 286 London Road
Camberley
GU15 3JP

Phone: 01276 685167

Email: vicar@stmaryscamberley.org.uk

Website: www.churchestogetherincamberley.org.uk

Surrey Heath Borough Council
External Partnerships Select Committee
1 March 2022

Committee Work Programme

Strategic Director/Head of Service: Louise Livingston- Head of Human Resources, Performance & Communications
Report Author: Jayne Boitout, Community Development Officer

Purpose

To consider the Committee Work Programme for the 2022/23 municipal year

Recommendation

The Committee is asked to consider its work programme for the 2022/23 municipal year and agree any amendments.

1. Background and Supporting Information

- 1.1 Part 4 of the Constitution requires the Committee to agree a work programme for each municipal year.
- 1.2 The Committee Work Programme may develop through the forthcoming municipal year, to meet new demands and changing circumstances. The Committee will be expected to review its work programme from time to time and to amend as required.

2. Work Programme

- 2.1 The Committee is scheduled to meet on the following dates during the 2022/23 municipal year:
- 7 June 2022
 - 6 September 2022
 - 29 November 2022
 - 28 February 2023
- 2.2 The Committee is responsible for scrutiny of other agencies which affect the economic, social and environmental well-being of the Council's area, including the Health and Wellbeing Board and the Police and Crime Panel. It also carries out the Council's statutory crime and disorder function and will receive regular updates on community safety in Surrey Heath from the Borough Commander.

2.3 The work programme for 2022/23 is set out below.

Meeting Date	External Partner
7 June 2022	<ul style="list-style-type: none">• Accent Housing• Surrey Police and Crime Commissioner• Bisley Village Hall• Chobham Burymead Football Club
6 September 2022	<ul style="list-style-type: none">• Accent Housing• Frimley CCG• Camberley Alzheimer Café• Surrey Search and Rescue
29 November 2022	<ul style="list-style-type: none">• Accent Housing• Voluntary Support North Surrey• SH Tree Wardens
28 February 2023	<ul style="list-style-type: none">• Accent Housing• Surrey Police• Citizens Advice Surrey Heath

For future consideration: Bisley and West End Foodbank

3. Proposal

3.1 Members are asked to agree its outline work programme for 2022/23.

4. Proposal

4.1 Resource implications will depend on the issues brought before the Committee. The implications both in terms of prior to/during the meeting and any resultant work will have to be assessed when individual meetings are planned and the Committee decisions are known.